



A GOOD LIFE UTOPIA FAMILY RESORTS SUSTAINABILITY REPORT 2024

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About Us

As the Utopia Hotels family, we started our tourism journey in 2007 in one of the most beautiful and special locations on the Mediterranean. Inspired by nature and our unique service philosophy rooted in history, we offer our guests an unparalleled vacation experience. By adopting the "Ultra All-Inclusive" concept, we have become an indispensable part of the tourism industry. While continuing our journey with Utopia World Hotel in 2007, Utopia Resort & Residence Hotel, and Utopia Beach Club in 2021, we are preparing to add our signature to the Utopia family with A Good Life Utopia Family Resort in 2022.

Our hotels, which are the voice of world gastronomy, feature sports academies offering a variety of disciplines, rooms with spectacular views, pools and beaches with different concepts, entertainment venues to liven up your evenings, and much more, making your vacation at Utopia Hotels a part of your life.



Good Life
UTOPIA

About the Report

At A Good Life Utopia Family Resort, we are aware that we play an important role in implementing and developing sustainable tourism principles.

At our hotel, we strive to reduce our environmental impact by implementing responsible energy, water, and waste management practices, leaving a better world for future generations.

Our hotel's 2024 sustainability report provides detailed information about our sustainability efforts and includes data from the 2023-2024 period as part of the initiatives we have launched for sustainability.

This step we have taken to develop a perspective on sustainability in tourism and approach it as a management style has enabled us to see new opportunities for our future and renew ourselves in our working lives.

Our sustainability efforts encompass senior management, all departments, and employees; our activities and efforts will be evaluated, renewed in line with expectations and opinions, and moved forward.





OUR MISSION

The Utopia Hotel experience is a combination of an all-inclusive concept, a lively, luxurious ambiance, and a family-friendly adventure. Utopia promises an unforgettable vacation that you will want to experience again and again.



OUR VISION

Utopia Hotels set out with the goal of higher profits and greater visibility focused on growth because;

We had a dream...



Utopia



Our Hotels at a Glance

Utopia World

Utopia World Hotel is a 5-star resort and deluxe hotel complex built on an area of 120,000 square meters in line with the “Ultra All Inclusive” concept. Featuring a 15,000-square-meter aquapark, Utopia World Hotel also boasts a private “Blue Flag” beach just 150 meters away. From the most exclusive menus of world cuisines to a sports academy, from concept pools to the Mediterranean's most beautiful beach, from rejuvenating Spa & Wellness services to Premium rooms, from entertainment and activities catering to different styles to the MA&ME&PA Family Club, the Utopia World Hotel offers a unique perspective on Mediterranean tourism, providing an unforgettable holiday experience.



Our Hotels at a Glance

Utopia Beach Club

As the Utopia Beach Club family, we brought together the lively atmosphere and unique nature of Alanya with our architectural elegance in 2021. With a unique service approach, we bring a new dynamic to tourism and offer an extraordinary vacation experience. From our special restaurants with diverse menus to our sports academy, from our Spa & Wellness center where you can rejuvenate yourself to our private pools and beach, we offer a variety of activity areas. With the diversity in our entertainment world, your vacation at Utopia Beach Club will be unforgettable, allowing you to make the most of every day.



Our Hotels at a Glance

Utopia Resort & Residence

Utopia Resort & Residence Hotel offers unlimited services and a variety of activity areas. Our hotel, one of the finest examples of Mediterranean style, offers many different options, from world cuisine to comfortable Premium rooms, from a sports academy to Spa & Wellness facilities, from concept pools to a unique beach, and from entertainment venues to shows that suit every taste.

With Utopia Resort & Residence, you will be part of an unforgettable vacation.



A Good Life Utopia Family Resort Hotel is a facility operating under the umbrella of Utopia Hotels Group Oyunsu Tic. A.Ş Tourism Company. We offer services in 421 rooms. We serve the unique flavors of local and international cuisine to thousands of guests every year.

The facility is built on 62 acres of land.

Distance from Alanya Center: 37 km
Distance from Side/Manavgat: 35 km
Distance from Antalya City Center: 120 km
Distance from Antalya Airport (AYT): 95 km
Distance from Gazipaşa Airport (GZP): 75 km





UTOPIA HOTELS Sustainability Policy

We Care About Nature and the Future

With dazzling Mediterranean views, magnificent nature, and impeccable service, we aim to offer our valued guests the highest quality vacation experience together with all our stakeholders. To this end;

Legal requirements

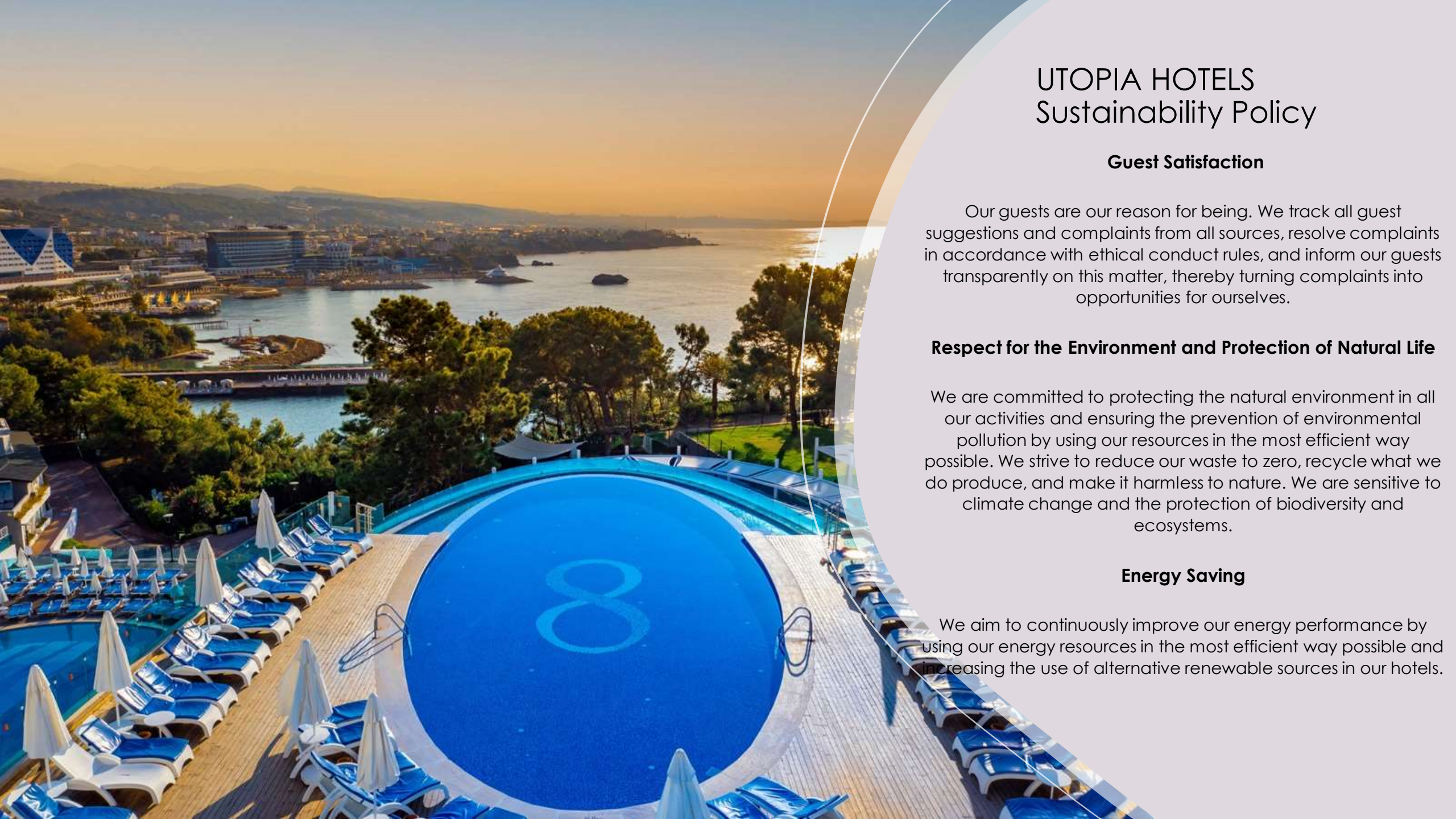
We comply with national and international laws and other relevant laws, as well as other conditions that our institution is obliged to comply with, by respecting legal regulations and the rule of law in all our product and service processes.

Safety of Our Stakeholders and Investment in People

All our stakeholders are our most valuable asset.

The health and safety of our employees, suppliers, and all stakeholders is our top priority. We provide ongoing training to all our employees to raise health and safety awareness, continuously review risks, and closely follow and implement technological developments to reduce risks in line with changing conditions.

All stakeholders have freedom of thought and belief, and we do not discriminate against anyone on the basis of language, religion, race, gender, social class, age, or union membership. The protection of human rights is our fundamental principle.



UTOPIA HOTELS

Sustainability Policy

Guest Satisfaction

Our guests are our reason for being. We track all guest suggestions and complaints from all sources, resolve complaints in accordance with ethical conduct rules, and inform our guests transparently on this matter, thereby turning complaints into opportunities for ourselves.

Respect for the Environment and Protection of Natural Life

We are committed to protecting the natural environment in all our activities and ensuring the prevention of environmental pollution by using our resources in the most efficient way possible. We strive to reduce our waste to zero, recycle what we do produce, and make it harmless to nature. We are sensitive to climate change and the protection of biodiversity and ecosystems.

Energy Saving

We aim to continuously improve our energy performance by using our energy resources in the most efficient way possible and increasing the use of alternative renewable sources in our hotels.



UTOPIA HOTELS

Sustainability Policy

Vulnerable Groups

In Utopia Hotels, people with disabilities, children and individuals over the age of 70 are defined as groups that need more understanding and assistance from other individuals working and staying at the hotel. We work to prevent all kinds of physical and psychological approaches and abuse.

Purchase

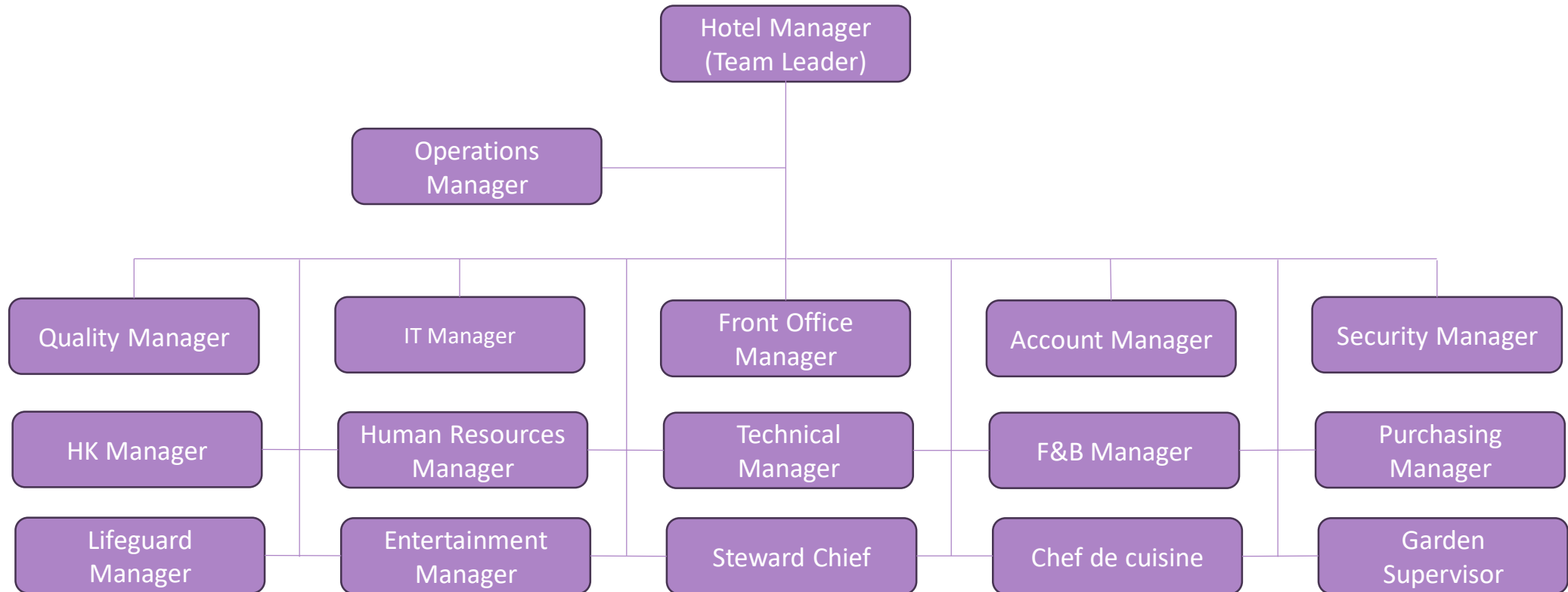
In our procurement process, from raw material procurement to waste management, we monitor our environmental, social and economic impact in order to provide the highest benefit to society while causing minimum damage to the environment.

In this regard; We prefer locally produced products and local companies instead of multinational companies in the procurement of services. In the selection of products to be purchased; We give priority to products that are recyclable, made of recycled materials, environmentally certified, and comply with sustainability principles. We do not use threatened and prohibited species in our facilities.

Our Sustainability & Environment Team



Family Resort
UTOPIA





Our Environmental Action Plan

Energy Efficiency

Using energy-efficient lighting systems and preferring LED lamps.

Using automated energy management systems and motion sensors in rooms.

Using energy-efficient appliances and equipment (e.g., high-efficiency air conditioners, water heaters, etc.).

Organising information campaigns to allow guests to track their energy consumption.



Our Environmental Action Plan

Water Management

Using water-saving fixtures and shower heads.

Raising awareness of guests to reduce water consumption.

Using drip irrigation systems instead of sprinkler systems in garden irrigation.

Regularly checking for water leaks and making repairs.



Our Environmental Action Plan

Waste Management

Providing waste segregation systems and recycling containers.

Promoting the recycling of waste such as paper, plastic, glass and metal.

Raising awareness of waste reduction and recycling for guests.

Creating recycling or composting programs to reduce food waste.

Green Buying

Opting for eco-friendly and sustainable products (e.g. organic cleaning materials, products made from recyclable materials).

Choosing environmentally friendly products and services by cooperating with suppliers.

Sourcing fresh fruits and vegetables from local farmers, thereby reducing the carbon footprint.

Our Environmental Action Plan



Education and
Awareness



Organizing trainings
and awareness
programs for
employees on
environmental issues



Providing guests with
information materials
about eco-friendly
practices



Creating reward
programs to encourage
environmentally friendly
practices



Monitoring and
Evaluation



Regularly monitor and
analyze energy, water,
and waste data



Setting performance
indicators to assess how
close you are to your
goals



Conduct regular
assessments to identify
areas for improvement
and update your
strategies





Reducing Environmental Impacts

A Good Life at Utopia Family Resort; The practices within the facility and the legal regulations within the scope of environmental legislation are carried out together with the contracted environmental consultancy firm.

All hazardous and non-hazardous wastes are divided into certain classes according to our waste separation system determined in our facility and stored in waste warehouses to be delivered to our licensed companies.

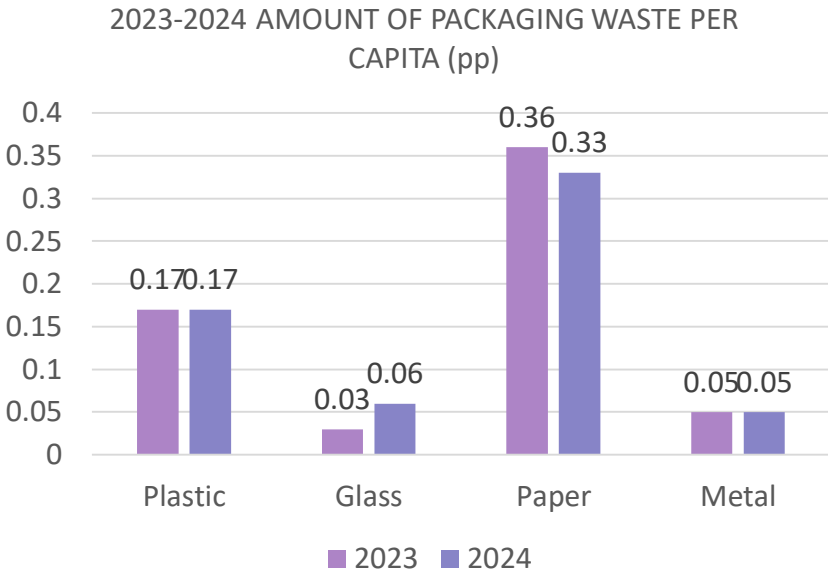
In 2020, we have a ZERO WASTE CERTIFICATE that we are entitled to receive from the Provincial Directorate of Environment and Urbanization of the Governorship of Antalya.

Reducing Environmental Impacts

Recyclable waste

With the waste separation process, we separate recyclable wastes from other wastes. We place paper, plastic, glass, metal and organic wastes in separate containers or recycling bins and make them ready for recycling.

We create recycling programs in our business and include employees and guests in the recycling process. We organize awareness campaigns to use recyclable products, to ensure that recycling bins are easily accessible and identifiable.





Reducing Environmental Impacts

Waste Reduction Strategies

Waste reduction strategies have been developed to minimize waste production. These include training programs for waste reduction, steps such as reducing packaging waste in the supply chain, reducing paper consumption, and digitalization.

We have waste stations in common areas.

All collected recyclable wastes are delivered to licensed companies and recycled.

Waste management trainings are regularly given to our personnel.

Large packaged products are preferred.

Recycled and recyclable packaging is preferred.



Reducing Environmental Impacts

Goals;

To investigate alternative solutions by identifying the products that consume the most single-use packaging in the first place.

To reduce the use of single-use plastic products by percentage.

To encourage the use of reusable or recyclable products instead of single-use products by offering alternative solutions.

To provide regular training to employees and guests on waste reduction, recycling and sustainable waste management.

Replacing plastic straws with environmentally friendly alternatives in order to reduce the consumption of plastic straws.

Start using biodegradable garbage bags.

Increasing the amount of recycling.

To intensify and keep up-to-date personnel awareness trainings.

To implement sustainable project studies to reduce our waste production.

Reducing Environmental Impacts

Hazardous Wastes

All hazardous and non-hazardous wastes are divided into certain classes according to our waste separation system determined in our facility and stored in waste warehouses to be delivered to our licensed companies. Our employee, who is appointed for waste areas, is responsible for the separation of wastes and cleaning the space during storage. Our waste areas are reported by our contracted environmental consultant with routine controls.

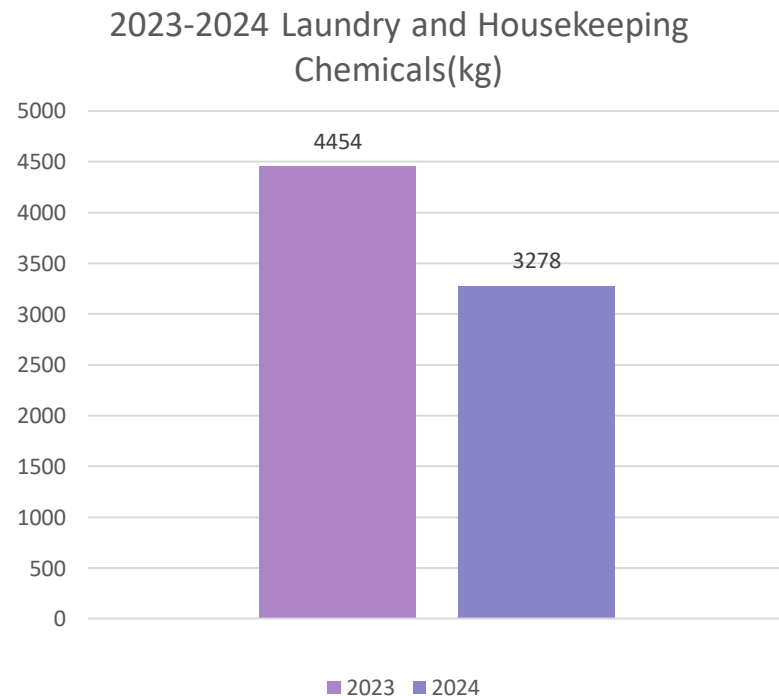


Reducing Environmental Impacts

Use of Chemicals

Laundry Chemical Consumption

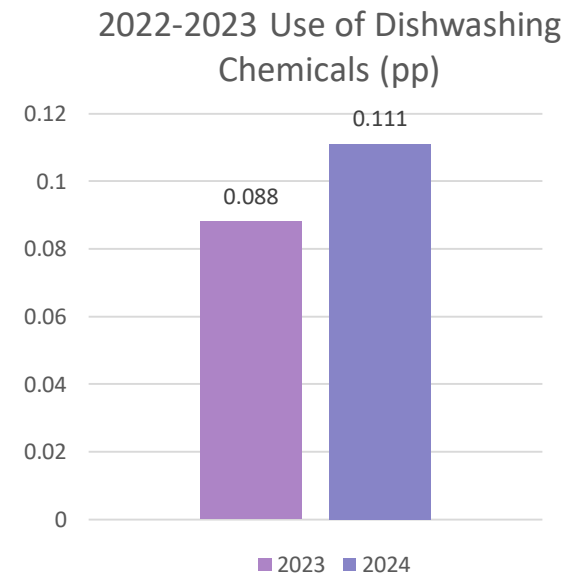
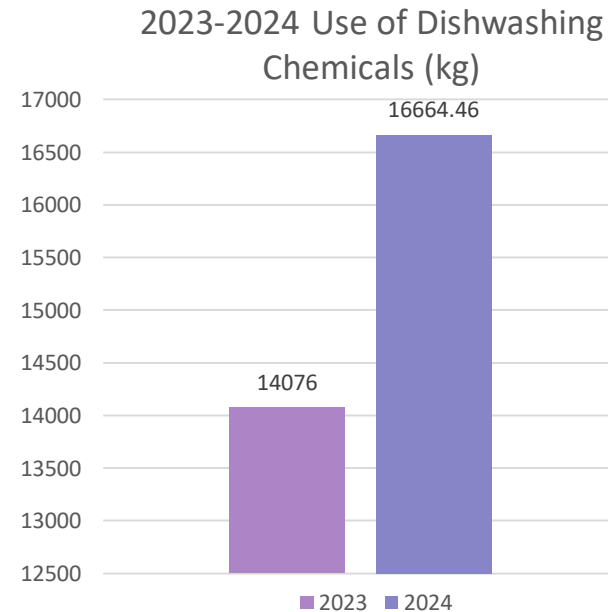
In 2023, our chemical expenditure continued to decrease as we received support from an external supplier.



Reducing Environmental Impacts

Use of Chemicals

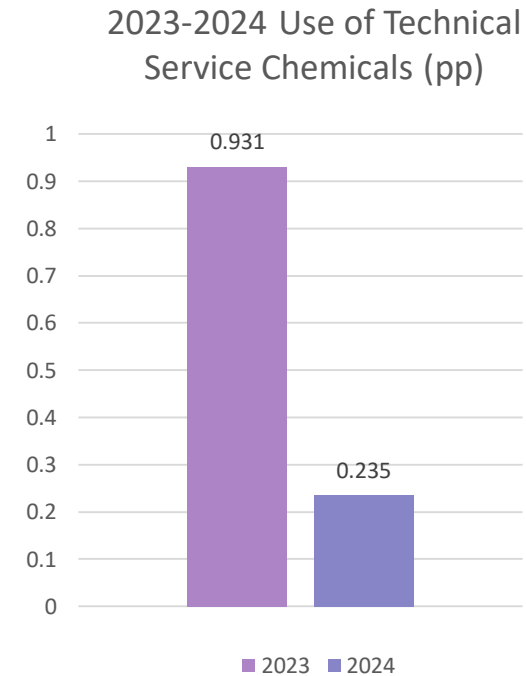
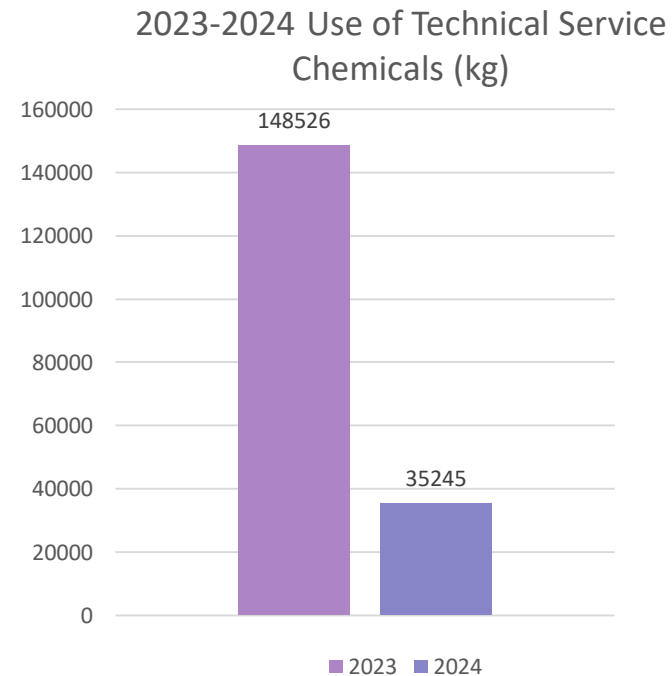
Our chemical consumption in the dishwashing area increased in 2024 with the construction of Laguna Bar.



Reducing Environmental Impacts

Use of Chemicals

Our Technical Service Chemical Consumption has decreased.

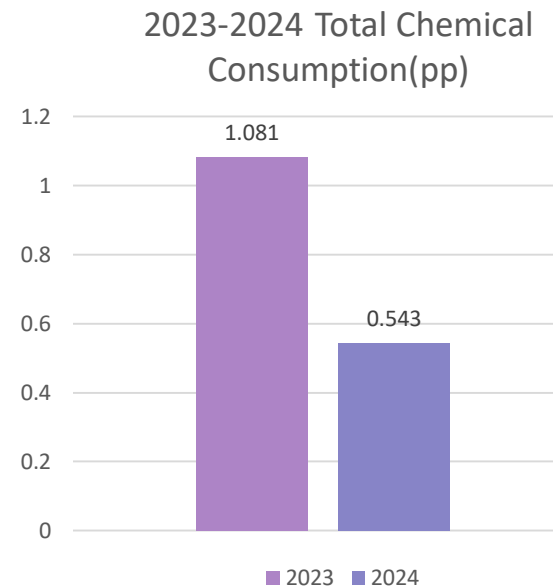
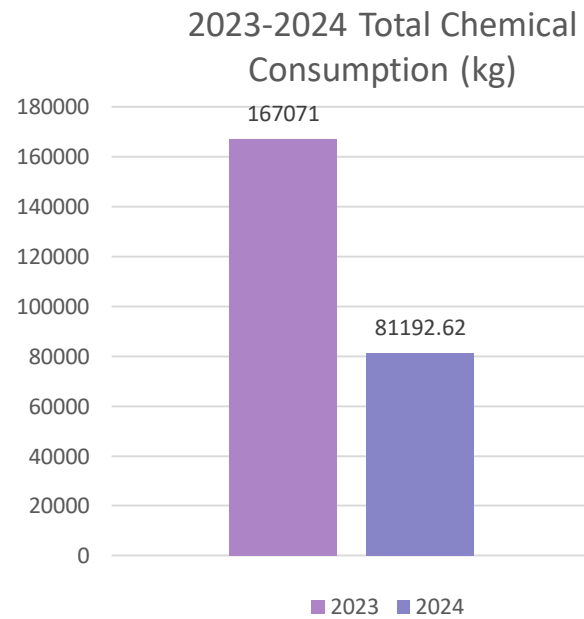


Reducing Environmental Impacts

Use of Chemicals

In 2024, total chemical consumption and per capita chemical consumption decreased by percentage.

Our goals include continuing to raise awareness of personnel, increasing environmentally friendly practices such as ozone cleaning and the use of environmentally friendly cleaning products.





Reducing Environmental Impacts

Use of Chemicals

We prefer natural and environmentally friendly cleaning products in cleaning processes. We believe that chemical-free or low-chemical products will be safer for the environment and more suitable for guests' health

Instead of changing towels and sheets frequently in the rooms, we aim to reduce chemical consumption by ensuring that guests can change them if requested

Automatic dosing systems that require a minimum amount of chemicals are used in both our pools and other chemical usage areas

There are SDSs of all chemicals used in the plant and overflow basins in the associated warehouses

Trainings are given to our employees about the use of chemicals and the precautions to be taken against spillage/scattering of hazardous chemicals

We systematically manage our chemical stocks, optimize our purchasing processes and avoid keeping unnecessary stocks. In this way, we both prevent waste and reduce chemical waste

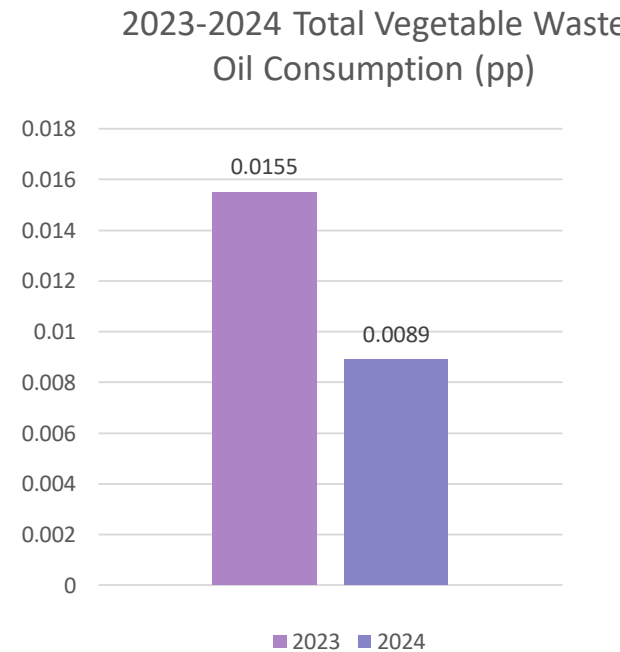
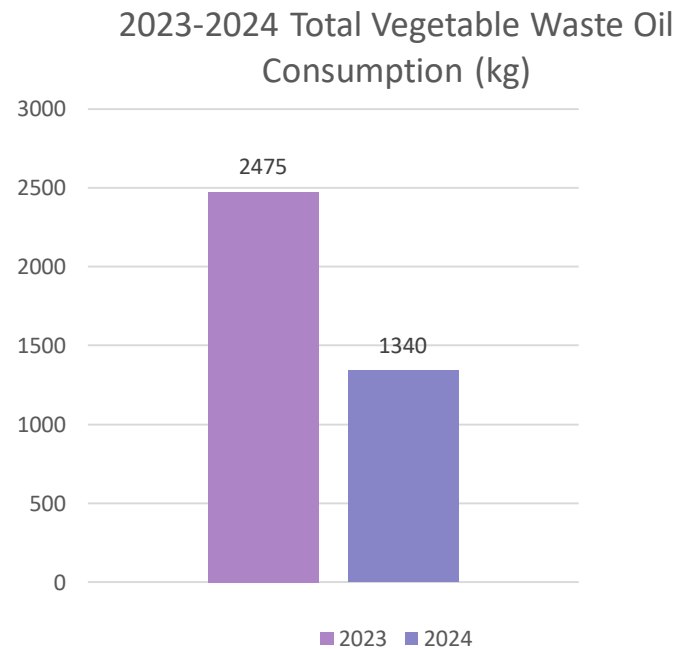
In addition to traditional chemical cleaning methods, we also use alternative cleaning methods. For example, we consider options such as steam cleaning, ozone cleaning or cleaning with natural cleaning products.

Reducing Environmental Impacts

Vegetable Waste Oil

In order to change vegetable oils at the most appropriate time for human health, analysis is carried out with the testo oil measuring instrument.

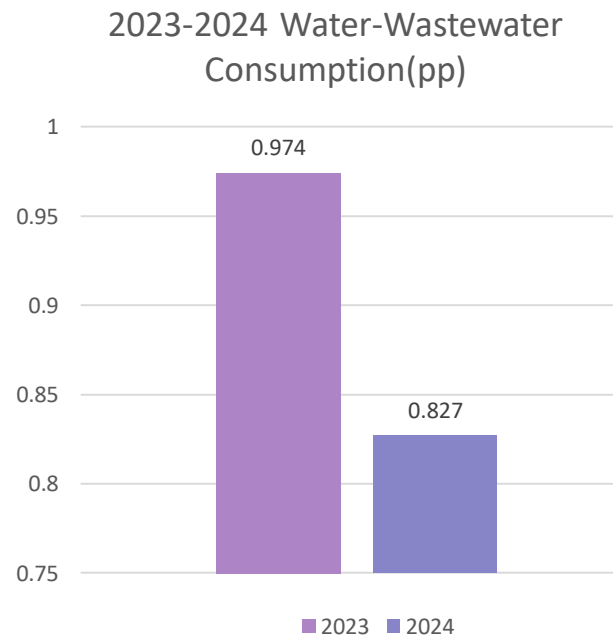
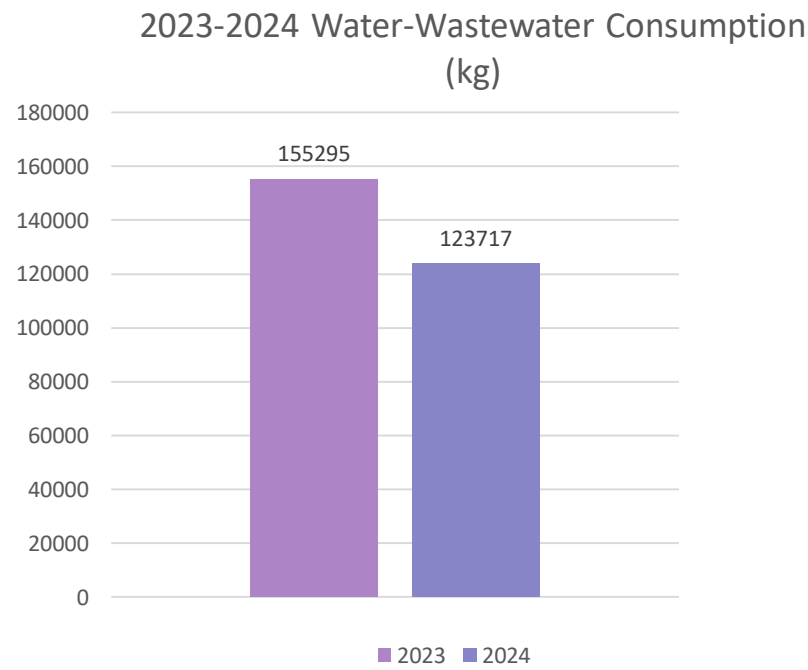
The vegetable waste oils collected in 2023-2024 were given to the recycling company for the production of biodiesel fuel.



Reducing Environmental Impacts

Water & Wastewater

In 2024, total water consumption and per capita water consumption have decreased.





Natural Resource Management

Water & Wastewater

Periodic measurements, analyzes and inspections of the mains water used in our facility are carried out.

Our facility has a Connection Quality Control License. The wastewater generated as a result of use is connected to the ASAT line. Thus, it is purified and returned to nature.

Water consumption data is checked daily and recorded in YGG Reports of our facility.

Our goals include continuing personnel awareness activities, encouraging guests to save money, and preventing water leaks with infrastructure works where needed.



Natural Resource Management

Water & Wastewater

Our practices for water saving;

Low-flow faucets and shower heads, water-saving siphons and urinals are used.

Reduced siphon water usage through low-volume reservoirs.

Water is saved by using drip and sprinkler systems in garden irrigation.

Faucets with aerators and shower heads are used.

Regular staff trainings are organized in order to detect and prevent water leaks.

Towels and sheets are changed every other day if there is no guest request.

Our goals include continuing to raise awareness of personnel in order to raise awareness about water saving, making infrastructure improvements at points where water leakage is possible, and renewing shower and faucet aerators.



Energy Management

As Utopia Hotels, we are aware that energy management is important for sustainability. Because we believe that it contributes to reducing environmental impacts, conserving resources, saving costs and energy security, while at the same time encouraging innovation and technological development. For these reasons, we monitor and analyze our energy consumption amounts and continue our efforts to minimize them.

Energy efficiency is ensured through automation systems.

Employees are given regular trainings on energy saving.

All rooms have an energy saver system.

Within the scope of our energy policy, energy-saving A+ equipment (mini bar, TV, etc.) is preferred for new purchases.

Energy-saving lighting or LED bulbs are used to save energy in our rooms and common areas.

Conventional stoves are preferred instead of traditional stoves.

The navel stone in the spa center hammam has been replaced with a recyclable heating system

Energy Management

Old-style inefficient split air conditioners in the personnel housing have been replaced with split air conditioners with low energy consumption inverter motors

The motors of the slides in the aquapark have been replaced with lower energy consumption and more efficient motors

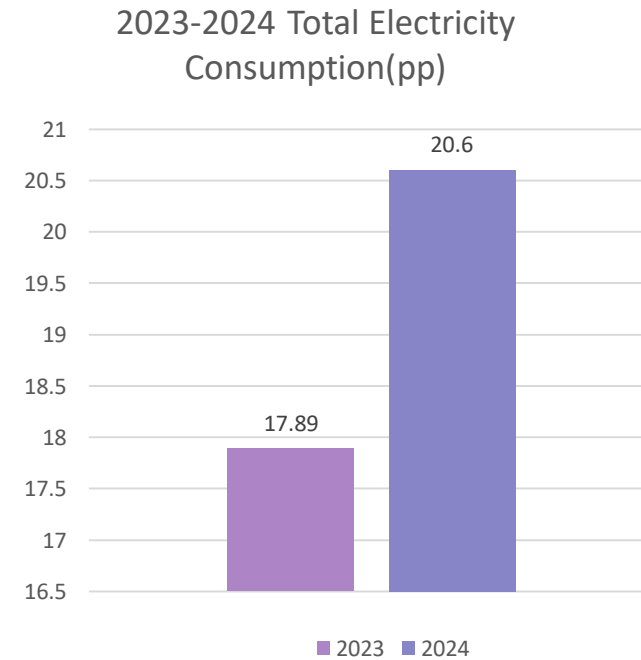
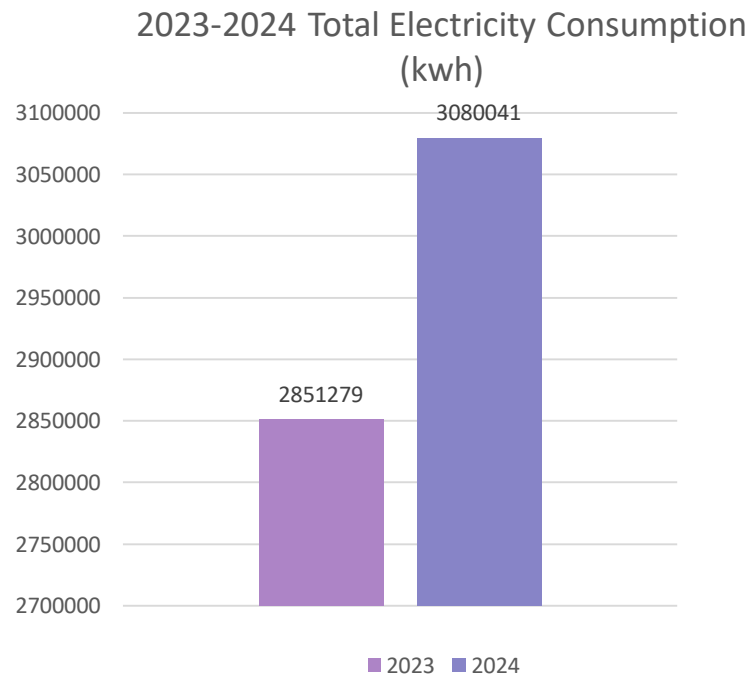
The inefficient water heating system in the staff housing has been replaced with a recyclable combi boiler heating system

Our goals include continuing savings and environmental trainings, developing projects to increase the number of meters and reduce the energy consumption rate, increasing the number of electric vehicle charging stations, and continuing to switch to the inverter system in industrial panels throughout the facility.



Energy Management

Electricity consumption

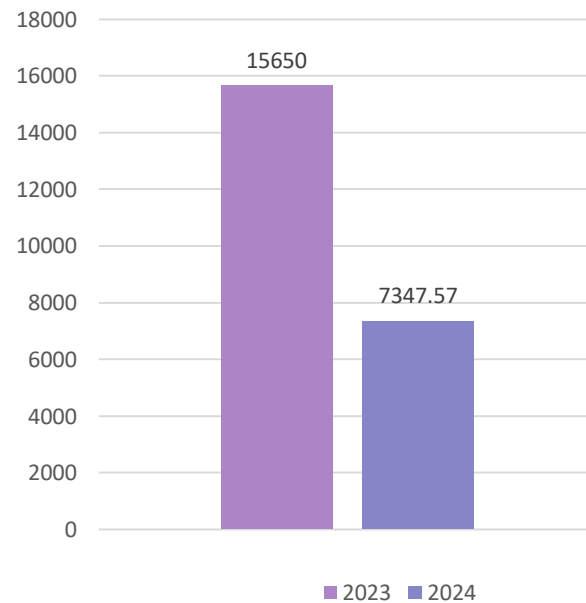


Energy Management

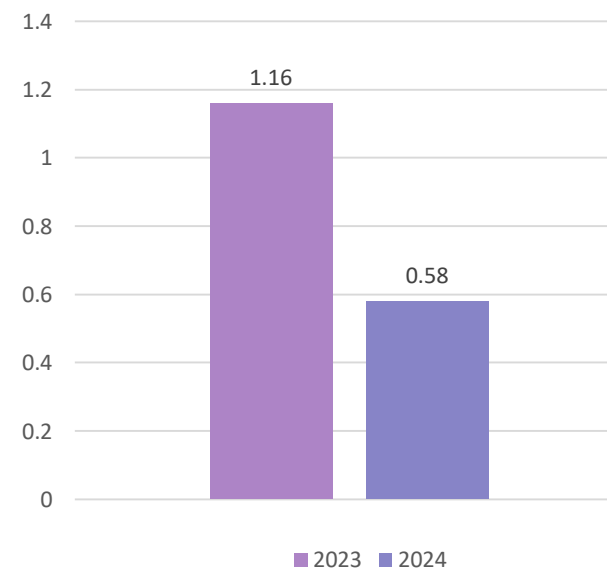
Diesel Consumption

In 2024, both total diesel consumption and per capita consumption decreased.

2023-2024 Total Diesel Consumption
(Lt)



2023-2024 Total Diesel Consumption (pp)

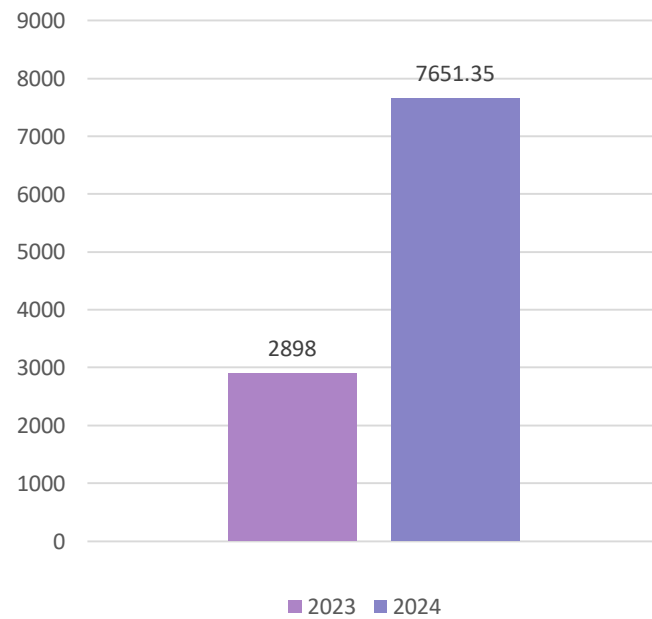


Energy Management

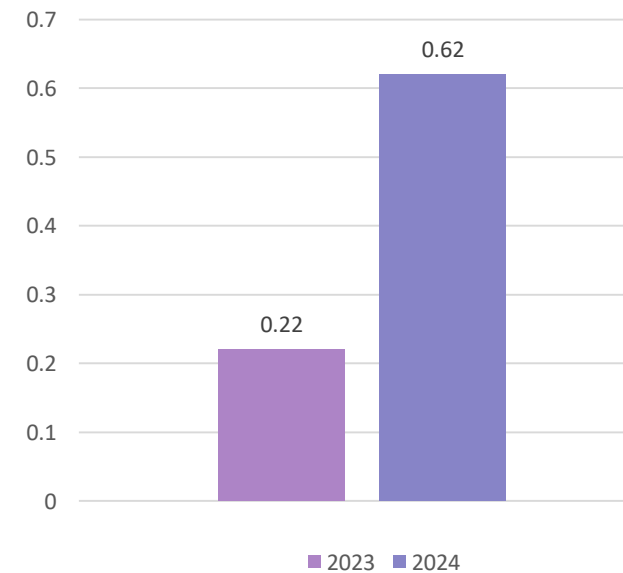
Gasoline Consumption

In 2024, an increase in gasoline consumption was observed due to the increase in the number of vehicles and the transfer of our personnel service.

2023-2024 Total Gasoline Consumption
(Lt)



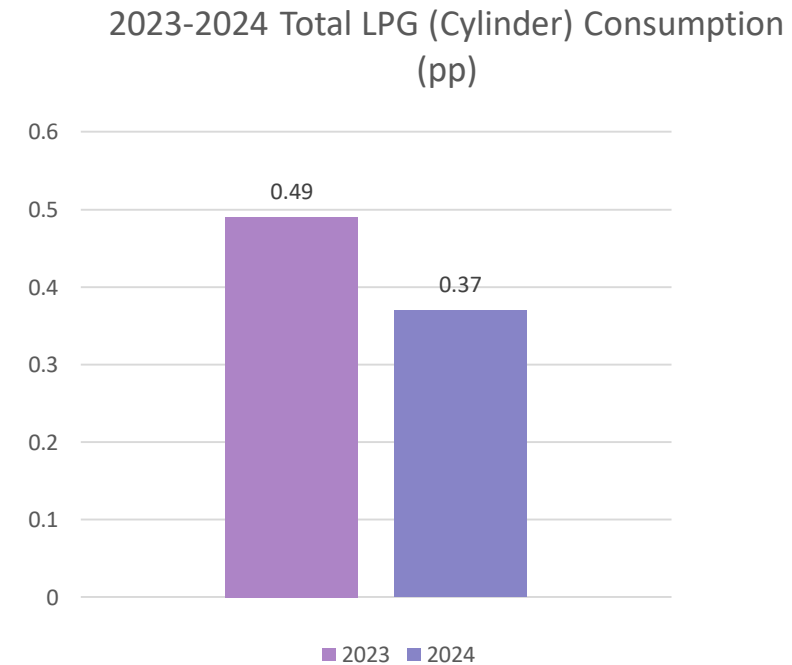
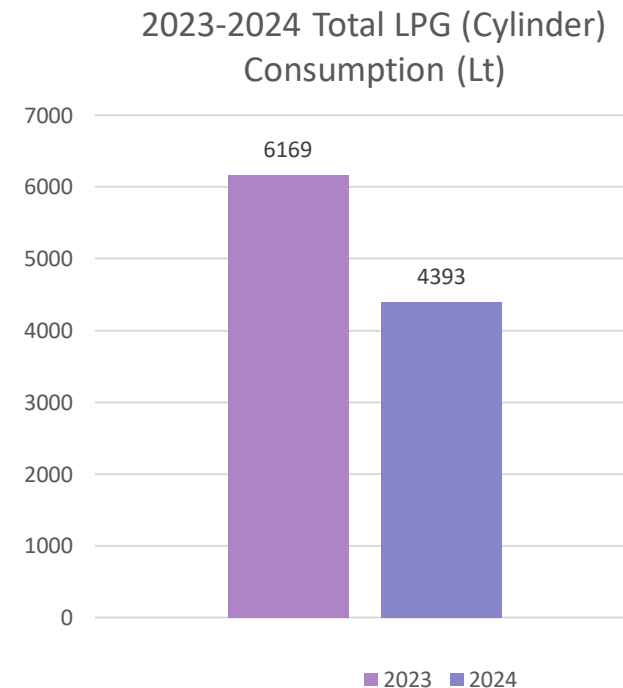
2023-2024 Total Gasoline Consumption(pp)



Energy Management

LPG (Cylinder) consumption

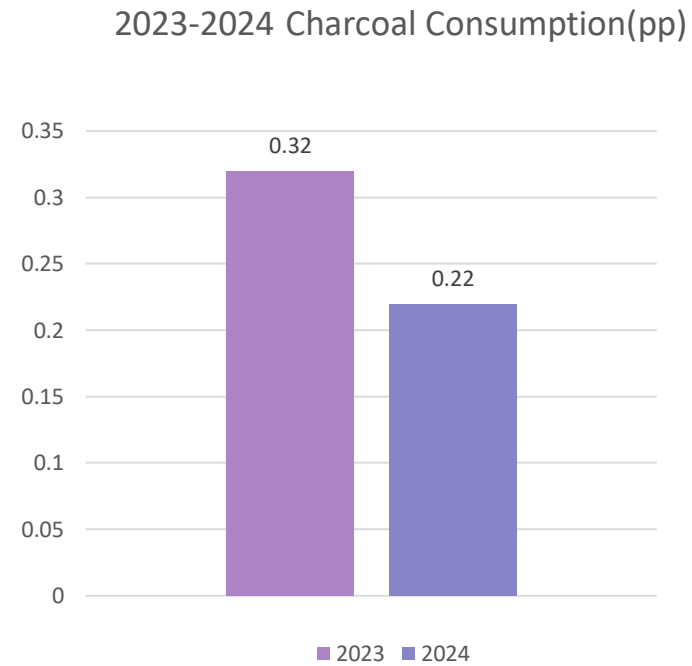
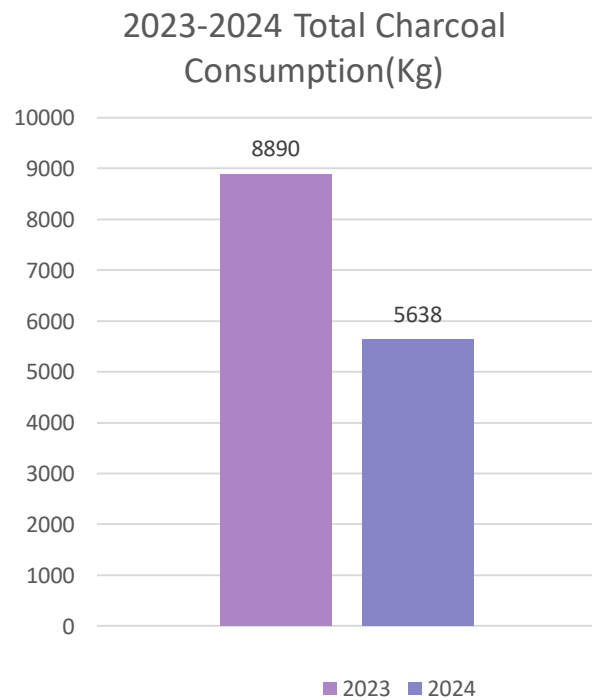
In 2023, total LPG consumption increased in total and per capita consumption. In 2023, an increase was observed due to the corrections made in the staff cafeteria and additional menus. Our consumption has decreased in 2024.



Energy Management

Wood charcoal consumption

In 2024, total charcoal consumption and per capita consumption decreased.

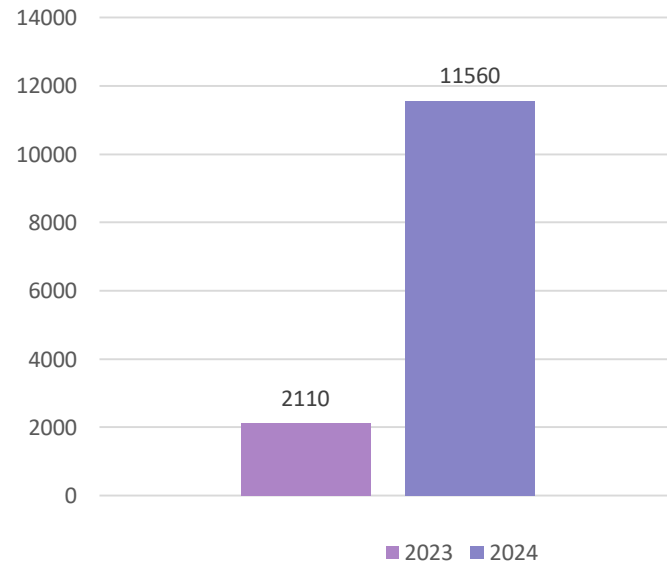


Energy Management

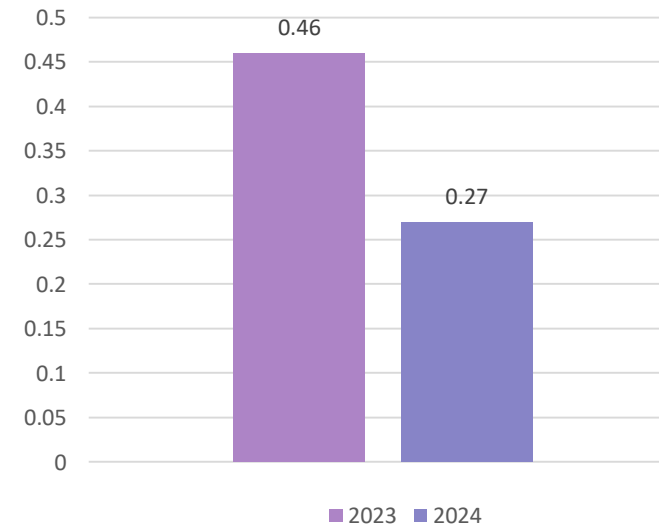
Wood consumption

In 2024, total wood consumption has increased and per capita consumption has decreased. An increase has been observed because coal and wood use are inversely proportional to each other.

2023-2024 Total Wood Consumption (Kg)



2023-2024 Wood Consumption (pp)





Sustainability in Procurement

It is important to collaborate with our stakeholders on reducing their environmental impact. By informing our employees, guests and suppliers about environmentally friendly practices and involving them in the process, we aim to make a greater impact on reducing environmental impacts.

When purchasing and delivering goods and services, our business gives priority to local/regional and reasonable price suppliers of available and sufficient quality.

Priority is given to suppliers with ISO 14001 Environmental Management System certificate or internationally recognized environmental certification.

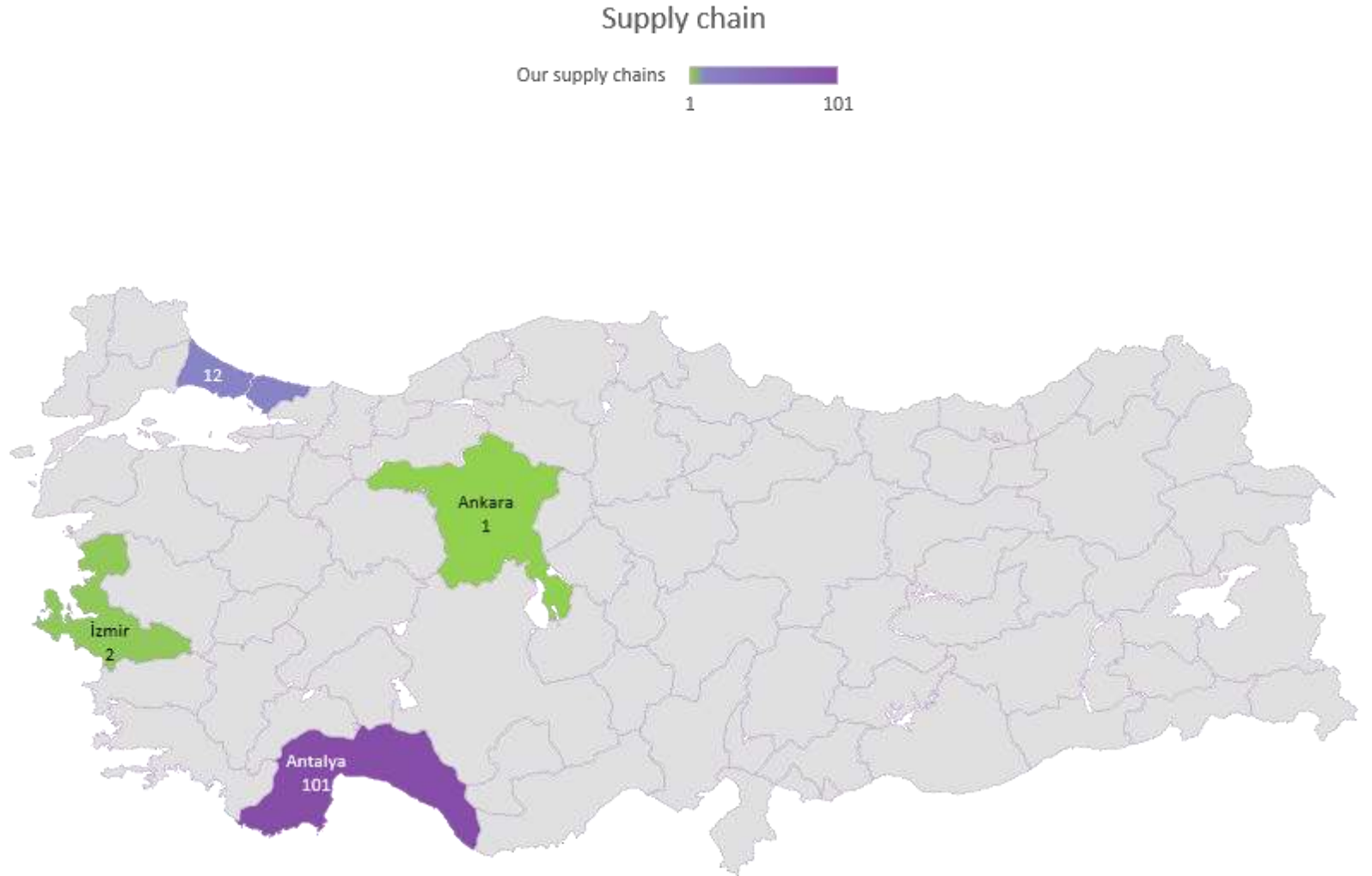
Recycled or recyclable packaging is preferred.

Priority is given to products with large packaging wherever possible to reduce packaging waste.

In 2024;

By expanding our supply chain by 40%, we have increased our local company rate up to 87%.

- Antalya 101
- İstanbul 12
- Ankara 1
- İzmir 2





Working Life

Birthday parties are held for our employees.

Continuous improvements are made through staff surveys.

Donations are made by organizing aid campaigns for our employees in need.

Discounts are offered at workplace physicians and contracted hospitals.

On Mother's Day and Women's Day, celebration organizations are held for the staff.

Staff barbecues are organized.

A coffee hour event is organized with the Hotel Manager.

Working Life

Employment of Female and Male Personnel

As a business, we believe in equal opportunity in working life.

We support women's participation in the workforce in all departments and offer equal opportunities. Regardless of gender, we act with the policy of "equal pay for equal work". We provide the necessary environment for equal career opportunities. We do not allow women to be subjected to abuse, harassment, suppression, coercion, slander, etc. We are always aware of the value they add to the world and our institution and support their assets.

2023-2024 NUMBER OF WORKING MEN AND WOMEN
(YEAR)

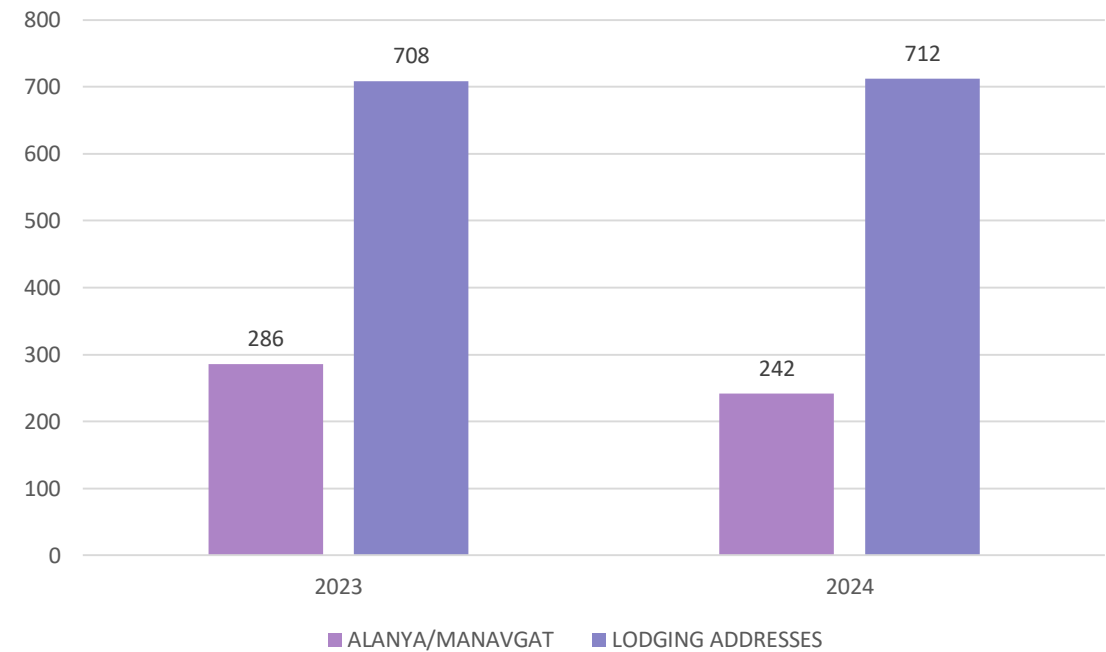


Working Life

Regional Staff Employment

Local residents are offered equal opportunities for employment and advancement, including management positions.

2023-2024 EMPLOYEES WITH ALANYA/MANAVGAT AND LODGING ADDRESSES





Social Studies

Our business actively supports initiatives for local/regional infrastructure and social community development. As an example of initiatives;

Our nursing home shelter visits,

Voluntarily granting licenses to the children of all our colleagues in our group hotels after the Volleyball course,

In line with our sensitivity and sensitivity to children, to host child protection institutions in our facilities,

Within the scope of the Summer Camp project organized for the benefit of children with autism, examples such as hosting the Marmara Autism family in our facilities can be shown.

Our company is committed to continuing its social responsibility projects rapidly and increasingly.

Our environmental activities...







On June 5, World Environment Day, the Mini Club held a flower planting event. We organize various environmental activities at our Mini Club. We also donate saplings to the Tema Foundation and environmental organizations in order to leave a more livable world for future generations.



Biodiversity Conservation

Our business supports and contributes to the conservation of biodiversity through the proper management of its own property. It pays particular attention to natural protected areas and areas with high biodiversity value. Any disturbance to natural ecosystems is minimized, damage done is rehabilitated, and compensatory contributions are made to conservation management.

The A Good Life Utopia Family Resort family does not cut down any trees and protects natural life. A Good Life Utopia Family Resort Hotel, where the green tones of the Mediterranean are combined with the unique blue, continues its tourism life as a jewel located among the pine trees in Okurcalar Town of Alanya, and at the same time protects the creatures in their natural habitats.

Cultural Studies

The background of the slide is a photograph of the Taj Mahal in Agra, India. The white marble mausoleum is centered in the background, flanked by two tall, slender minarets. In the foreground, a long, narrow reflecting pool stretches towards the building, with a small blue fountain in the center. The pool is bordered by green lawns and rows of manicured, conical trees. The sky is a pale blue with soft, wispy clouds. A large, solid blue triangle is positioned in the bottom right corner of the image, partially overlapping the photograph and the text area.

In our main restaurant, a certain day of the week is designated as "Turkish Night". Within this concept, Turkish culture is promoted by organizing local and cultural dishes, drinks and shows.





On certain days of the week,
we introduce our guests to
local delicacies through our
street food event.



Loc'al A'la Carte

The scent of the sea and the sound of calm waves will accompany your unforgettable dinners while enjoying fresh flavors in our Loc'al A La Carte on the sea, the delightful address of unique local delicacies.



We organize parades, events, and celebrations on official holidays. We celebrate our holidays together with our staff and guests.



In our meals that we exhibit at the buffet;

Oranges, grapefruits, etc., which we grow in our own garden, are called "From Utopia Garden"

"Home Made" for our own food

We use "Local" symbols for Local Foods...





Organic Garden

Local aromatic plants and various fruits and vegetables are grown.



We include cultural motifs in the
Turkish Bath...

Local and
regional
products
exhibited in our
market...





AS A BUSINESS, WE UNDERTAKE TO CONVEY OUR SUSTAINABILITY POLICY, ACTIONS AND PERFORMANCE TO OUR GUESTS, EMPLOYEES AND ALL OUR STAKEHOLDERS.

WE NEED YOUR IDEAS FOR THE DEVELOPMENT AND IMPLEMENTATION OF THE SUSTAINABILITY MANAGEMENT SYSTEM AND ITS CONTINUOUS IMPROVEMENT,
THANK YOU FOR ACCOMPANYING US ON THIS JOURNEY...



UTOPIA